



**NORTHERN INLAND INC.**

BARRABA • GUNNEDAH • INVERELL • MOREE • NARRABRI • WARIALDA

### STUDENT SATISFACTION SURVEY

To help us maintain your expectations and our standards we would appreciate your feedback on the course you attended.

COURSE TITLE .....

Please tick your answers and add any comments you wish.

COURSE LOCATION:

Barraba    Gunnedah    Inverell    Moree    Narrabri    Warialda

TERM            1            2            3            4

1            Was the enrolment process efficient and friendly?    Yes / No

2            Was the term brochure easy to read and use?            Yes / No

3            Were you satisfied with the course?                            Yes / No

If not, why .....

.....

4            Was the information presented in a manner you could understand?    Yes / No

5            Were you satisfied with the tutor's presentation?    Yes / No

If not, why .....

6            Do you think the course was:

          Good value    Yes / No

          The right length of time                                    Yes / No

          Too short    Yes / No

          Too long    Yes / No

7            Was the venue satisfactory?                                    Yes / No

If not how should it be improved .....

.....

8 Would you do another course with us? Yes / No

Any further comments you would like to add?

.....  
.....

We would value your suggestions for future courses to assist our planning

9 What course would you like to do next?

.....  
.....  
.....

10 Would you prefer to go to classes in the

- Day
- Evening
- Weekend
- School Holidays

Do you have skills and talents you would like to share with others by tutoring with us.  
If yes please give a brief outline.

.....  
.....  
.....  
.....

Thank you for your time, please return in the reply paid envelop or hand to the  
co-ordinator

Optional

Name .....

Phone number .....